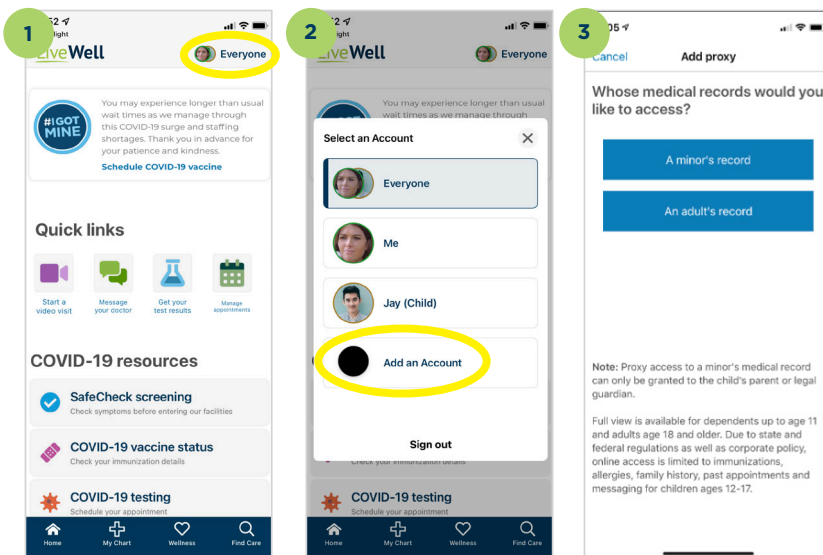


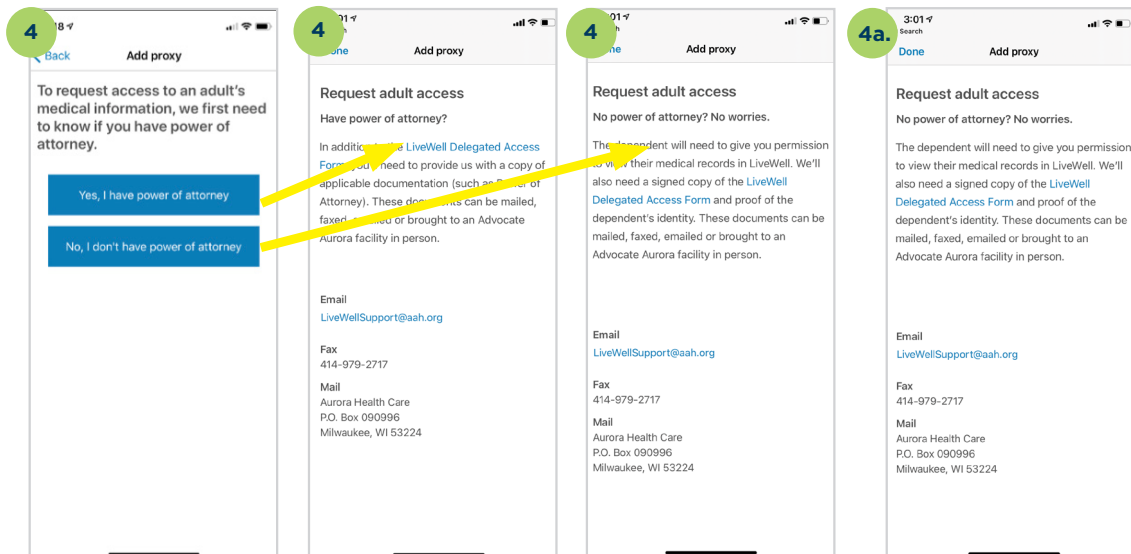
# ONE LiveWell EXPERIENCE EVERYWHERE—FROM APP TO LAPTOP

## How to request family and proxy access using the LiveWell app on your mobile device



## Requesting adult proxy

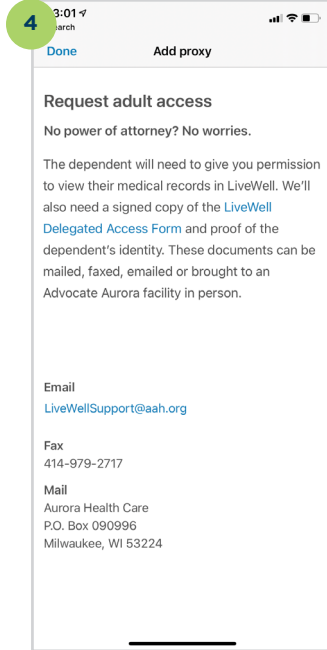
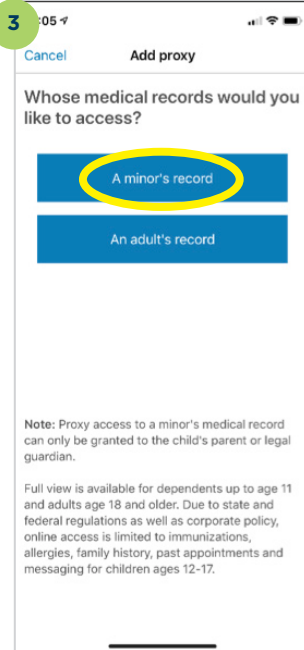
- 1 Log into LiveWell. Click **Everyone** in the upper right.
- 2 Choose a family member or click on **add account**.
- 3 Select whose medical records you'd like to access, either a child's or an adult's.



- 4 Answer the power of attorney question. Follow the instructions and fill out any required documentation.
- a. Log back into your LiveWell account and fill out information for the child you are requesting proxy access and submit your request.

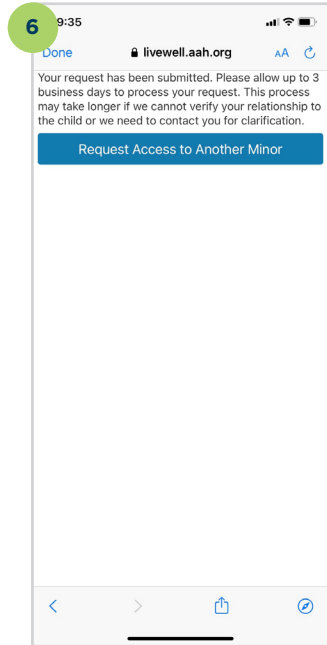
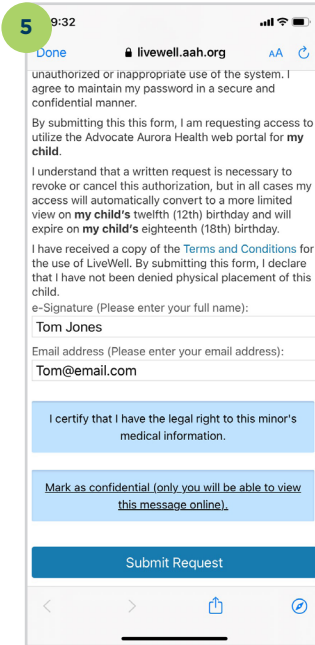
continued

# Requesting child proxy



3 To request proxy access for a child follow steps 1-3 and **select a minor's record**.

4 Fill out information for the child you are requesting proxy access for.



5 6 Submit your request and allow 2-5 days to be granted access.

X2020052e Brand (2/22) ©AAH

To learn more, visit [aah.org/livewell/faq](http://aah.org/livewell/faq)



Download the LiveWell app or learn more at [aah.org/livewell](http://aah.org/livewell)

