



Nqe Lus Tseem Ceeb Los Ntawm TRICARE® (An Important Message From TRICARE®)

KOJ TXOJ CAI THAUM IB TUS NEEG MOB NYOB HAUV TSEV KHO MOB TRICARE

Koj muaj cai tau txais tag nrho cov kev kho mob hauv tsev kho mob uas tsim nyog rau kev kuaj mob thiab kev kho mob ntawm koj tus mob los sis kev raug mob. Raws li Tsoom Fwv Teb Chaws txoj cai, koj hnuv tawm tsev kho mob yuav raug txiav txim siab los ntawm koj cov kev xav tau rau kev kho mob nkaus xwb, tsis yog los ntawm “Cov Pab Pawg Cuam Tshuam Rau Kev Tshuaj Ntsuam Mob (Diagnostic Related Groups, DRGs)” los sis los ntawm TRICARE cov kev them nyiaj.

Koj muaj txoj cai kom paub meej txog kev txiav txim siab cuam tshuam rau koj li kev duav roos thiab kev them nyiaj hauv TRICARE ntawm koj lub tsev kho mob thiab cov kev pab cuam tom tsev kho mob.

Koj muaj cai thov kev tshuaj xyuas los ntawm TRICARE Lub Chaw Tshaj Xyuas Hauv CHeeb Tsam (Regional Review Authority, RRA) ntawm ib tsab ntawv ceeb toom ntawm kev tsis them nyiaj uas koj tuaj yeem tau txais los ntawm lub tsev kho mob hais tias TRICARE yuav tsis them rau koj qhov kev kho mob mus ntxiv lawm. RRAs ntiav pab pawg kws kho mob raws li kev cog lus los ntawm Tsoom Fwv Teb Chaws los tshuaj xyuas qhov tsim nyog kho mob, tsim nyog thiab qhov zoo ntawm kev kho mob hauv tsev kho mob muab rau TRICARE cov neeg mob. Tus lej xov tooj thiab chaw nyob ntawm RRA rau koj qhov chaw yog:

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NROG KOJ TUS KWS KHO MOB THAM TXOG KOJ QHOV KEV PW KHO MOB HAUV TSEV KHO MOB

Koj thiab koj tus kws kho mob paub ntau ntxiv txog koj tus mob thiab koj cov kev xav tau rau kev noj qab haus huv ntau dua li lwm tus. Kev txiav txim siab txog koj txoj kev kho mob yuav tsum tau txiav txim siab ntawm koj thiab koj tus kws kho mob.

Yog tias koj muaj lus nug txog koj qhov kev kho mob, koj xav tau kev saib xyuas hauv tsev kho mob txuas ntxiv, koj qhov kev thov tso tawm los sis koj xav tau kev saib xyuas tom tsev kho mob, tsis txhob ua siab deb los nug koj tus kws kho mob.

Lub tsev kho mob tus neeg sawv cev ntawm tus neeg mob los sis tus neeg saib xyuas kev noj qab haus huv tseem yuav pab koj txog koj cov lus nug thiab kev txhawj xeeb txog kev pab cuam hauv tsev kho mob.

YOG KOJ XAV TIAS KOJ RAUG HAIS KOM TAWM HAUV TSEV KHO MOB SAI DHAU LAWV

Nug ib tus neeg sawv cev hauv tsev kho mob kom sau ntawv ceeb toom piav qhia tam sim ntawv, yog tias koj tseem tsis tau txais ib qho. Daim ntawv ceeb toom no hu ua “daim ntawv ceeb toom txog kev tsis duav roos.” Koj yuav tsum muaj tsab ntawv ceeb toom no ntawm kev tsis lees paub yog tias koj xav siv koj txoj cai thov kev tshuaj xyuas los ntawm RRA.

Daim ntawv ceeb toom ntawm kev tsis duav roos yuav qhia seb koj tus kws kho mob los sis RRA pom zoo nrog lub tsev kho mob qhov kev txiav txim siab ntawd TRICARE yuav tsum tsis them rau koj lub tsev kho mob txuas mus ntxiv lawm.

- Yog tias lub tsev kho mob thiab koj tus kws kho mob pom zoo, RRA tsis tshuaj xyuas koj qhov xwm txheej ua ntej tshaj tawm tsab ntawv ceeb toom txog kev tsis duav roos. Tab sis RRA yuav teb rau koj qhov kev thov kom rov tshuaj xyuas koj daim ntawv ceeb toom dua ntawm cov kev tsis duav roos thiab nrhiav koj txoj kev xav. Koj tsis tuaj yeem them nyiaj rau koj lub tsev kho mob kom txog thaum RRA ua nws qhov kev txiav txim yog tias koj thov kev tshuaj xyuas thaum tav su ntawm thawj hnuv ua hauj lwm tom qab koj tau txais daim ntawv ceeb toom ntawm kev tsis duav roos.
- Yog tias lub tsev kho mob thiab koj tus kws kho mob tsis pom zoo, lub tsev kho mob tuaj yeem thov rau RRA los tshuaj xyuas koj qhov xwm txheej. Yog tias nws ua qhov kev thov no, lub tsev kho mob yuav tsum tau xa tsab ntawv ceeb toom rau koj txog qhov tshwm sim ntawd. Nyob rau qhov xwm txheej no, RRA yuav tsum pom zoo nrog tsev kho mob los sis lub tsev kho mob tsis tuaj yeem tshaj tawm tsab ntawv ceeb toom tsis muaj kev pab them nqi kho mob. Koj tuaj yeem thov tias RRA rov txiav txim siab txog koj qhov teeb meem tom qab koj tau txais tsab ntawv ceeb toom ntawm kev tsis duav roos, tab sis txij li RRA twb tau tshuaj xyuas koj cov ntaub ntawv ib zaug, tej zaum koj yuav tau them tsawg kawg ib hnuv ntawm kev kho mob hauv tsev kho mob ua ntej RRA ua kom tiav qhov kev txiav txim siab no.

! YOG TIAS KOJ TSIS TAU THOV IB QHO KEV TSHUAJ XYUAS, TEJ ZAUM LUB TSEV KHO MOB YUAV TSUB NQI RAU KOJ RAU TAG NRHO COV NQI NTAWM KOJ KEV NYOB KHO MOB PIB NROG HNUV THIB PEB TOM QAB KOJ TAU TXAIS DAIM NTAWV CEEB TOOM TXOG KEV TSIS DUAV ROOS. LUB TSEV KHO MOB, TXAWM LI CAS LOS XIJ, TSIS TUAJ YEEM TSUB NQI RAU KOJ RAU KEV KHO MOB TSHWJ TSIS YOG NWS MUAB DAIM NTAWV CEEB TOOM TXOG KEV TSIS DUAV ROOS.



YUAV THOV IB QHO KEV TSHUAJ XYUAS NTAWM DAIM NTAWV CEEB TOOM TXOG KEV TSIIS DUAV ROOS LI CAS

Yog tias daim ntawv ceeb toom tsis muaj kev pab them nqi kho mob hais tias koj tus kws kho mob pom zoo nrog lub tsev kho mob qhov kev txiav txim siab:

- Koj yuav tsum ua koj daim ntawv thov kev tshuaj xyuas rau RRA thaum tav su ntawm thawj hnuv ua hauj lwm tom qab koj tau txais tsab ntawv ceeb toom ntawm kev tsis them nyiaj los ntawm kev hu rau RRA hauv xov tooj los sis sau ntawv.
- RRA yuav tsum nug koj cov kev xav txog koj qhov xwm txheej ua ntej txiav txim siab. RRA yuav qhia rau koj hauv xov tooj thiab sau ntawv ntawm nws qhov kev txiav txim siab ntawm kev tshuaj xyuas.
- Yog tias RRA pom zoo nrog daim ntawv ceeb toom ntawm kev tsis them nyiaj, koj tuaj yeem raug them rau tag nrho cov nqi ntawm koj qhov chaw nyob pib thaum tav su ntawm hnuv tom qab koj tau txais RRA li kev txiav txim siab.
- Yog li, koj yuav tsis lav them tus nqi kho mob hauv tsev kho mob ua ntej koj tau txais RRA qhov kev txiav txim siab.

Yog tias tsab ntawv ceeb toom ntawm kev tsis lees paub hais tias RRA pom zoo nrog lub tsev kho mob qhov kev txiav txim siab:

- Koj yuav tsum ua koj qhov kev thov rau qhov kev rov txiav txim siab dua rau RRA tam sim ntawd thaum tau txais daim ntawv ceeb toom ntawm kev tsis duav roos los ntawm kev hu rau RRA ua ntawv sau.
- RRA tuaj yeem siv li peb hnuv ua hauj lwm txij li tau txais koj daim ntawv thov kom ua tiav qhov kev tshuaj xyuas. RRA yuav qhia rau koj hauv kev sau ntawv ntawm nws qhov kev txiav txim siab ntawm kev tshuaj xyuas.
- Txij li thaum RRA twb tau tshuaj xyuas koj cov ntaub ntawv ib zaug ua ntej tshaj tawm tsab ntawv ceeb toom tsis duav roos kho mob lawm, lub tsev kho mob tau tso cai pib sau nqi rau koj rau tus nqi pib ntawm hnuv koj nyob nrog rau hnuv thib peb tom qab koj tau txais koj daim ntawv ceeb toom ntawm kev tsis duav roos, txawm tias yog RRA tseem tsis tau ua tiav nws qhov kev tshuaj xyuas.
- Yog li ntawd, yog hais tias RRA tseem pom zoo nrog daim ntawv ceeb toom ntawm kev tsis duav roos, koj yuav tau them tsawg kawg yog ib hnuv ntawm kev kho mob hauv tsev kho mob.

Lus Cim Tseg: Cov txheej txheem tau piav saum toj no yog hu ua “kev tshuaj xyuas tam sim ntawd.” (“immediate review.”) Yog tias koj tsis nco txog hnuv kawg rau kev tshuaj xyuas tam sim no thaum koj nyob hauv tsev kho mob, koj tseem tuaj yeem thov kev tshuaj xyuas ntawm TRICARE qhov kev txiav txim siab tsis them nyiaj rau koj cov kev kho mob nyob rau txhua lub sij hawm thaum koj nyob hauv tsev kho mob los sis tom qab koj tawm hauv tsev kho mob lawm. Daim ntawv ceeb toom ntawm kev tsis duav roos yuav qhia koj tias yuav thov kev tshuaj xyuas no li cas.

Hnuv Tim

Lub Sij Hawm

Tus Neeg Mob Lub Npe los sis Tus Neeg Sawv Cev Kos Npe

Interpreter Assistance: If an interpreter assisted, please complete the following: Language: _____

Date: _____ Time: _____ Interpreter Name: _____ ID #: _____

TOM QAB TAWM HAUV TSEV KHO MOB

Thaum koj tus kws kho mob txiav txim siab tias koj tsis xav tau tag nrho cov kev pab cuam tshwj xeeb hauv tsev kho mob, tab sis koj tseem xav tau kev kho mob, nws tuaj yeem tso koj mus rau qhov chaw tu neeg mob los sis mus saib xyuas hauv tsev. Tus txheej txheem tawm hauv tsev kho mob yuav pab npaj rau cov kev pab cuam koj xav tau tom qab koj tawm tsev kho mob mus. TRICARE thiab cov kev tuav pov hwm kho mob ntiv muaj txwv tsis pub them rau cov kws kho mob hauv tsev kho mob thiab kev kho mob hauv tsev.

Yog li ntawd, koj yuav tsum paub seb cov kev pab cuam twg yuav los sis yuav tsis tau txais kev duav roos thiab yuav them nyiaj li cas. Tham nrog koj tus kws kho mob, tus kws kho mob tawm hauv tsev kho mob, Kev Pab Tswy Yim Rau Cov Tau Txais Txiaj Ntsig thiab Tus Kws Pab Rau Tus Lis Hauj Lwm (Beneficiary Counseling and Assistance Coordinator (BCAC)), tus neeg sawv cev ntawm tus neeg mob thiab koj tsev neeg hauv kev npaj rau kev saib xyuas tom qab koj tawm hauv tsev kho mob. Tsis txhob ua siab deb los nug tau.

Cov lus nug hais txog kev tsub nqi los sis cov teeb meem tshwj xeeb yuav tsum tau hais rau koj TRICARE kev thov rau kev coj ua as yog:

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